



ADDRESS MANAGEMENT
NATIONAL CUSTOMER SUPPORT CENTER
UNITED STATES POSTAL SERVICE
6060 PRIMACY PKWY STE 201
MEMPHIS TN 38188-0001
(800) 458-3181

Introduction

Purpose

The MAC (Manifest Analysis and Certification) Gold Certification program is a process designed in cooperation with the mailing industry to evaluate manifest systems developed by the vending industry and to determine the systems' compliance with the manifesting standards set forth in the current *Domestic Mail Manual* (DMM) and Publication 401: *Guide to Manifest Mailing*. MAC Gold evaluates the ability of the manifest system (scales, printers, scanners and software) to produce accurate postage and fees as well as quality documentation. The scope of MAC Gold is focused on the manifest system's ability to correctly process Priority Mail, Parcel Post (single-piece rate), and Delivery Confirmation special service. Developers using MAC Gold will be pre-certified to use Delivery Confirmation after the appropriate forms are submitted (i.e. Form 1357 and application). MAC Gold is a division of the MAC program currently administered by the National Customer Support Center (NCSC). When a system is approved by the NCSC under MAC Gold, an MMS (Manifest Mailing System) needs no further approval as long as the system is installed and operated according to the developer's instructions.

There are many benefits to the MAC Gold program:

- Customers experience quick, easy start-ups
- Developers can expand customers mailing with the USPS
- Systems are uniform and accurate
- Customers are not required to maintain quality control documentation
- USPS administrative costs are reduced

Since this is a new approach to manifesting, the MAC Gold procedures are different from the typical MMS procedures outlined in the Publication 401: *Guide to the Manifest Mailing System*. MAC Gold has different approval procedures, mailer quality control requirements, and postal acceptance procedures. This certification program is only available to manifest system developers. Participation in the program is strictly voluntary. Although this program evaluates and validates manifesting products manufactured by developers, MAC Gold does not guarantee acceptance of mail prepared using MAC Gold-certified hardware/software platforms; however, MAC Gold does provide national approval of computer-generated facsimiles of USPS postage statements, standardized documentation, and other manifest documentation.

Developer Categories

Software Developers for Retail

Companies whose products have successfully completed the MAC certification process and are developed for use/purchase by the general mailing public.

In-House/Proprietary Use

Companies that have successfully completed the MAC certification process and manifest their own mailings.

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MAC Gold
Certified Product - Cycle A

Company Name: WINDOW BOOK, INC Software Developer for: *Retail*

Product Name: POSTAL PACKAGE PARTNER GOLD Product Version: 2.04

Sales Contact: JEFFERY PEOPLES

Address: 300 FRANKLIN ST

City: CAMBRIDGE State: MA ZIP+4: 02139-3781

Phone: (800) 370-2410 Extension: Fax:

Email: info@windowbook.com Web address: www.postalpackagepartner.com

Domestic Mail Classes

- ☒ Priority Mail
- ☒ Priority Mail Flat Rate
- ☒ Parcel Post - Intra BMC
- ☒ Parcel Post - Inter BMC (machinable/nonmachinable)

Special Service

- ☒
- Delivery Confirmation

Options Supported

- | | |
|--|---|
| <input checked="" type="checkbox"/> MAC Gold Manifest Report | <input checked="" type="checkbox"/> Balloon Rate |
| <input checked="" type="checkbox"/> Job Set Up/Parameter Report | <input checked="" type="checkbox"/> PS Form 3540-S |
| <input checked="" type="checkbox"/> Standard Shipping Label | <input checked="" type="checkbox"/> PS Form 3600-PM |
| <input checked="" type="checkbox"/> Standard Mail (B) Parcel Post Barcode Discount | <input checked="" type="checkbox"/> PS Form 3605-PR |
| <input checked="" type="checkbox"/> Oversize Rate | |

Barcode Format:

Code 128

Equipment Supported

Platforms : PC: Window s 95, 98, 98, NT, 2000

Weigh Scales: Weightronics 7623, 7620, 7010

Thermal Printers: Eltron 2742

Price: \$1000 - \$5000

Date Certified:

11/22/00

MAC Gold
Certified Product - Cycle A